

PROMOTIONAL FEATURE

# Car trouble? Go to the ‘best damn garage in town’

By **PATRICE FISHER**  
STAFF WRITER

NEW BRITAIN — Quality work in a family run business is what Story Brothers, at 84 Burritt St., awards its customers along with a 24,000 mile backed warranty.

“Best damn garage in town,” said Bob Story, owner and second-generation operator of a company that’s been in New Britain since 1948.

Story has been with the company since 1965 and learned most of his craft from his uncle and father as well as years of experience assisting customers to resolve many of their automotive issues. In fact, he said the reason he got into mechanics was that he “wanted to fix cars instead of date women.”

Story Brothers once also ran a bait and tackle shop before retiring it to become more than just a repair shop. It also houses a body shop that is partitioned away from the mechanical department.

“The shop contains the latest welding technology for steel and aluminum, ICAR approved and is a premier repair shop for most insurance companies. We guarantee our work for life,” Story said.

The repair shop contains four frame machines and two downdraft spray booths to ensure



Wesley Bunnell | Staff

Gene Herms, Bob Story and Doug Dedomonicis looks over the repair work needed on a 2017 BMW in the shop.

that workmanship is top-notch. He also said “the technology that we use for repairs is dependent upon what needs to be done.” The shop also still works on diesel engines as well. Prices are affordable and offer affordable payment plans to assist customers with paying for higher repair costs.

When asked what Story thinks sets them apart from the

competition, he said “the quality of the workmanship.” He employs 14 full-time technicians certified to test and pass each vehicle repaired. He affirms that “each car we repair is test-driven by me personally to ensure that all repairs were made correctly and test-driven beforehand to determine the root cause of the issue or any other problems that

need to be checked out.”

Story Brothers also houses an automotive dealership that supports its customers by finding the most affordable vehicle to fit their needs. Story himself goes above and beyond to provide his customers the option of handpicking the cars for them stating, “If we don’t have the particular car in stock that the

customer is looking to buy, I will go to car auctions to find one.”

Financing is available for anyone looking to buy and the company works with several banks in the area to help customers make their car buying experience hassle-free.

Currently, the company is preparing for the fall season by preparing for fall winterization, which includes checking tire tread, breaks, coolant, oil and fluids.

Story Brothers is a full-service shop willing to assist their customers with the smallest to the largest repairs with high-quality work that they back for up to two years or a lifetime depending on the type of repair. In addition, towing services are available 24/7 to make it convenient for customers to get their car repair needs met and also works with Enterprise Rent-A-Car to arrange rentals while repairs are being made.

“We want to keep our customers happy. We have a five star rating on Google reviews and Facebook,” said Story.

For more information on Story Brothers and their services call 860-225-0159 or go to their Facebook page. For purchasing a vehicle go to <https://storybrothersauto.com>. The shop is open Monday to Friday 8 a.m. to 5 p.m. and Saturday 8 a.m. to 1 p.m.

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